



Free Trial Terms

- a. The terms “we”, “us” or “our” shall refer to SurveySparrow Inc., and its affiliates/subsidiaries. The terms “you”, “your”, “User” or “Customer” shall refer to any individual or entity who accepts these free trial terms (the “**Terms**”). These Terms set forth the terms and conditions of your use of one or more SurveySparrow products (“**Product**” or “**Products**”) offered on a free trial basis for a period of time communicated with the offer for the corresponding Product (“**Free Trial**”). The Free Trial will begin on the date that you accept the Free Trial offer, and, regardless of whether you use the Product, will expire at the end of the Free Trial. You acknowledge and agree that we may withdraw or modify the Free Trial, or exchange the Product or offer for a similar product or offer, at any time, at our sole discretion.
- b. During your Free Trial: (i) the number of responses that can be collected using the SurveySparrow Products shall be limited to 100 (one-hundred only) (ii) there will be no white labeling features available, (iii) email surveys can be conducted only after due verification with us and (iv) any configurations that are done during this period may be lost if there is no Product purchase made by you. Further, the use of the SurveySparrow Products during the Free Trial shall be governed by our Terms of Service.
- c. ANY DATA YOU ENTER INTO THE SERVICES, AND ANY CUSTOMIZATIONS MADE TO THE SERVICES BY OR FOR YOU, DURING YOUR FREE TRIAL WILL BE PERMANENTLY LOST UNLESS YOU PURCHASE A SUBSCRIPTION TO THE SAME SERVICES AS THOSE COVERED BY THE TRIAL, PURCHASE UPGRADED SERVICES, OR EXPORT SUCH DATA, BEFORE THE END OF THE TRIAL PERIOD. DURING THE FREE TRIAL THE SERVICES ARE PROVIDED “AS-IS” WITHOUT ANY WARRANTY.